

List of Available Disaster Response Windows of Ehime Cities and Towns for the July 2018 Heavy Rain
Natural Disaster

(Ehime Prefecture Citizen Environment Department Disaster Prevention and Crisis Management
Division Reference Materials)

You may contact us for more information on the recent natural disaster.

Ehime's Disaster Prevention / Crisis Management <http://ehime.force.com/>

Please contact us if you need help concerning the recent disaster.

Consultation is unfortunately only in Japanese.

Pref. And City	One Stop Window	Tel. # (Ext. #)	URL
Ehime Pref.	International Division	089-912-2312	
Imabari	Disaster Response Headquarters ※Open from 8:30 - 17:15	0898-36-1558 ※Open from 8:30 - 17:15	http://www.city.imabari.ehime.jp/
Matsuyama	Citizen Consultation Division	089-948-6211 089-948-6690 ※Open from 8:30 - 17:15 Closed on Saturday, Sunday and holidays.	https://www.city.matsuyama.ehime.jp/
Ozu	Insurance Pension Division ○How to kill fungus that has stuck to houses or homes that were flooded.	0893-24-1713 ※Open from 8:30 - 17:15 0893-24-2111 ※After office hours	http://www.city.ozu.ehime.jp/
	Citizen Lifestyle Division ○How to dispose of waste from the disaster (such as electrical appliances that must be recycled) ※A	0893-24-1710 ※Open from 8:30 - 17:15 0893-24-2111 ※After office hours	
	Disaster Waste Countermeasures Project ○How to dispose of waste from the disaster ※Not A	0893-24-21111 (397) ※Open from 8:30 - 17:15	
	Crisis Management Division ○How to prove you are a victim ※1	0893-24-1742	

	Culture and Sports Division ○Distributing items to those in need of help	0893-24-1734	
	Ozu City Social Welfare Council ○Want to volunteer / Want to ask for volunteer help	0893-23-0313	
Yawatahama	Disaster Response Window	0894-22-3111 *Open from 9:00 to 19:00 from 8/1 till 8/10 *Open from 9:00 to 17:15 from 8/13 onwards	http://www.city.yawatahama.ehime.jp/
Seiyo	Disaster Response Headquarters (Crisis Management Division)	0894-62-1111	http://www.city.seiyo.ehime.jp/about_site/
Uwajima	Consultation Window for Disaster ※Open from 8:30 - 17:15	Uwajima Main Office 0895-49-7777 Yoshida branch 0895-49-7777 Mima Branch 0895-58-3111	https://www.city.uwajima.ehime.jp/

※List of disaster response consultation windows of cities/towns with disaster response departments (August 10th, 2018 : Version 7)

However, Yawatahama City will be the Disaster Recovery Aid Headquarters.

○You can translate what is written on the city and town URLs using the internet.

○If you would like to see furigana on the websites you view, please input the URL of the page into the following site.

「ひらひらのひらがなめがね」(Hira Hira no Hiragana Megane) <http://www.hiragana.jp/>

○Proof of being a victim ※1

This is for individuals whose houses have been damaged due to a disaster. When requesting monetary help for these cases, a proof of misfortune must be provided.

A city or town hall representative will create the certificate. They will inspect the amount of damages the house has suffered. The certificate takes several days to complete.

Lifestyle consultation is available. ○

Ehime Prefecture International Center (E P I C) Tel. #: 089-917-5678

※Open from 8:30 to 17:15

Cannot be reached on Sundays and holidays

E-mail reception :

<http://www.epic.or.jp/secure/contact/index.html>